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To: Examiner David D. Knepper

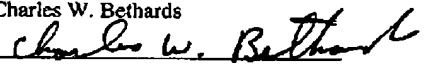
From: Charles W. Bethards

Company: USPTO, Art Unit 2654

Fax No.: 571-273-8300

Subject: Response to April 25, 2005 Office Action: App. Serial No. 10/608,989

- Amendment under 37 CFR 1.111
- Abstract

Applicant(s): Michael D. Kotzin Serial No.: 10/608,989 Filed: June 27, 2003 Title: METHOD AND APPARATUS FOR PROVIDING ASSISTANCE TO A COMMUNICATIONS UNIT OVER A NETWORK	Atty. Dkt.: CS22156RL/10-160  Group Art Unit: 2654  Examiner: David D. Knepper
<b>CERTIFICATE OF FACSIMILE TRANSMISSION under 37 CFR 1.8</b> I hereby certify that this correspondence is being facsimile transmitted to the United States Patent and Trademark Office, Fax No. 571-273-8300 on July 25, 2005 to the attention of Examiner David D. Knepper of AU 2654.  Typed Name: Charles W. Bethards Signature: 	

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## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Appl. No.: 10/608,989  
Applicants: Michael D. Kotzin  
Filed: June 27, 2003  
TC/A.U.: 2654  
Examiner: Knepper, David D  
Docket No.: CS22156RL/10-160  
Customer No.: 51874

Confirmation No. 6421

## CERTIFICATE OF FACSIMILE TRANSMISSION

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Typed Name: Charles W. Bethards

Signature: AMENDMENT UNDER 37 CFR 1.111

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

In response to the Office Action of April 25, 2005, please amend the above-identified application as follows:

**Amendments to the Specification** begins on page 2 of this paper.

**Amendments to the Claims** are reflected in the listing of claims, which begins on page 4 of this paper.

**Remarks/Arguments** begin on page 13 of this paper.